

Journey to Patient Self-Service

First 10 months of eCheck-In: More than 24,000 patients used eCheck-In for over 44,000 appointments.



MyChart™

MyChart is a secure patient portal that gives you access to your health care information. View test results, communicate with your doctor, request prescription refills and much more – all from your smartphone, tablet or computer. Recent improvements make signing up for MyChart quicker and easier than ever.



eCheck-In

This feature lets you complete much of your appointment check-in information anytime, anywhere using your mobile device. When you arrive at your appointment, speak briefly with our front desk receptionist and you are all set.



Online Bill Pay

Access your Yale Medicine billing statement and pay your bill from the convenience of your computer using MyChart.



Patient Questionnaires

By using the eCheck-In feature on MyChart, you can also view and complete any health questionnaires your physician assigns online, saving time during your appointment. Pilots in select physician practices began in summer 2017, and will be expanded.



eScheduling

Find a doctor and schedule your appointment electronically using eScheduling on MyChart. This function will be available for new and current patients of Yale Medicine in select physician practices beginning this winter.



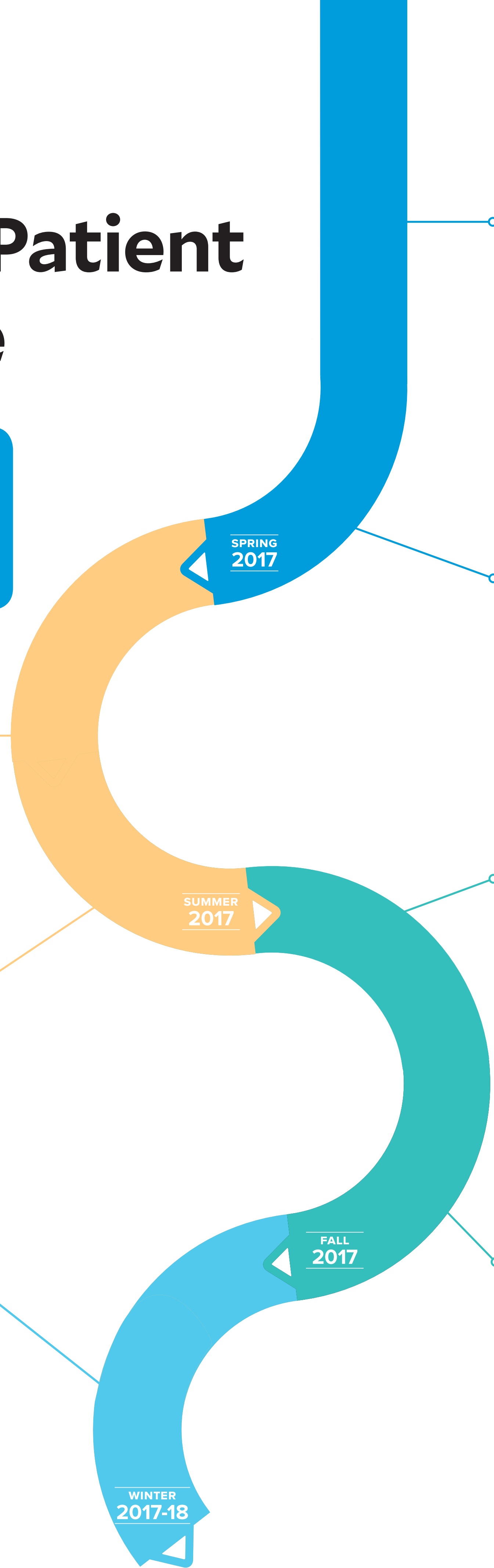
Track My Health

When your doctor orders it, you can easily record and track health information such as weight, blood pressure and blood sugar using the Track My Health function on MyChart. Best of all, the information automatically syncs to your electronic medical record. Your physician can set alerts to be notified if there is a concern and can respond to you electronically with a treatment plan, if needed. Pilots in select departments will start in fall and winter 2017.



Interactive Wait List (Fast Pass)

Starting in select practices this fall, if you desire an earlier appointment you will be able to add your name to our interactive appointment wait list using MyChart. If an earlier appointment becomes available, you will get an email notification to accept or decline the new appointment with the simple click of a button.



MyChart Activations

205,000

Enrolled as of March 1, 2017

214,035

Enrolled as of May 1, 2017

223,096

Enrolled as of July 1, 2017

240,261

Enrolled as of October 1, 2017

250,681

Enrolled as of January 1, 2018

